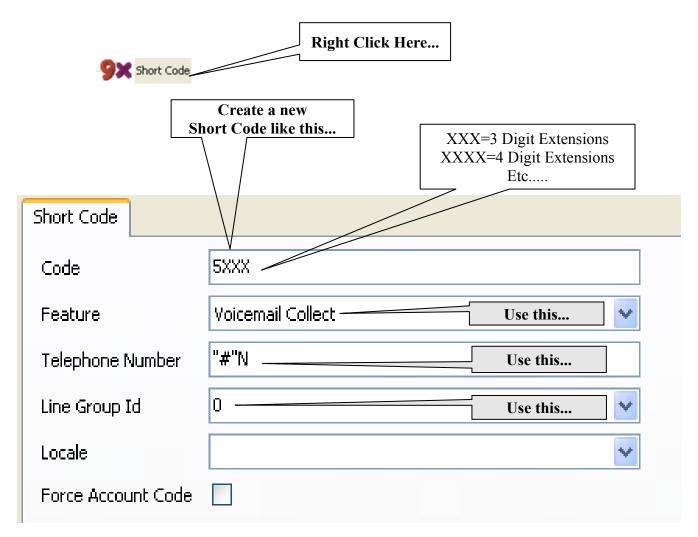
## **Avaya IP Office Essential Edition**

## **Short Code to Direct Transfer to Mailbox**

## **Telquest Tech Support**

This Short Code example will allow you to dial directly to a mailbox without ringing the extension. It will also allow the Operator to transfer callers directly to mailboxes.



The Operator can press the Transfer button, dial 5 + Extension Number and hang up quickly.

This will send the caller directly into the mailbox.

The caller will usually hear a brief ring before the connection to the mailbox is made.